NetApp Storage System Deploy (Standard) — Execution Model Snapshot

Last updated: 2026-02-02

Service Identification

- Service Name: NetApp Storage System Deploy (Standard)
- ISV Name: NetApp
- Product Name: NetApp Storage Systems
- Service Family: Storage Infrastructure
- Service Type: Outcome
- Service Code: NA-001

How the Work Is Performed

This service physically installs NetApp ONTAP or E-Series storage systems and establishes baseline network connectivity and system functionality. Entelligence engineers rack, cable, and power the hardware, configure essential management access, and validate that the system is ready for production workload deployment. The service includes up to three site visits and delivers a functional storage platform prepared for further configuration or immediate use by the customer team.

Purpose

Defines how NA-001 is executed in practice, including delivery approach, customer responsibilities, dependencies, and completion criteria.

Customer Responsibilities

- NetApp hardware delivered and available on-site
- Data center prepared with appropriate rack space and power
- Network connectivity and IP addressing available
- Customer administrative access and credentials provided
- Customer contact available throughout service delivery

Dependencies and Prerequisites

- Hardware is delivered to customer site before service begins
- Rack space, power, and network infrastructure meet NetApp specifications
- Customer provides access to data center and necessary credentials
- Required network details (IPs, VLANs, DNS, NTP) are provided in advance
- Customer team available for knowledge transfer session
- Standard business hours delivery unless otherwise scheduled

What Happens if Dependencies Are Missing

If required inputs or prerequisites are not met, delivery may be paused until gaps are resolved. Delays caused by unmet dependencies may affect overall timelines.

Exit Criteria

- The service is complete when the NetApp storage hardware has been physically installed and configured, including rack mounting, cabling, and power setup.
- Network connectivity for management access must be established and validated through functional testing.
- The system must be registered on the NetApp support site, with all work documented in an as-built deliverable.
- Up to three site visits are included, culminating in a one-hour knowledge transfer session to ensure the customer team can operate and maintain the system.

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