

NetApp Data Migration as a Service — Execution Model Snapshot

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Service Identification

- Service Name: NetApp Data Migration as a Service
- ISV Name: NetApp
- Product Name: NetApp Storage Systems
- Service Family: Storage Lifecycle Management
- Type: Outcome
- Service Code: NA-004



How the Work Is Performed

This service delivers end-to-end data migration from NetApp or third-party storage environments to new on-premises NetApp systems or cloud storage services. Entelligence migration specialists plan, execute, and validate data movement using proven methodologies and NetApp migration tools. The service includes discovery, design, phased implementation, testing, and closeout to ensure data integrity while maintaining business continuity throughout the transition.

Purpose

Defines how NA-004 is executed in practice, including delivery approach, customer responsibilities, dependencies, and completion criteria.

Customer Responsibilities

- Source storage systems accessible for migration
- Destination NetApp systems deployed and configured
- Remote administrative access to source and destination
- Customer coordination for cutover windows
- Network connectivity between source and destination
- Active support contracts for source systems (if NetApp)
- Customer participation in testing and validation

Dependencies and Prerequisites

- Source and destination storage systems operational and accessible
- Migration occurs within 12-month service period from purchase
- Customer provides migration windows and coordinates application teams
- Remote access provided for migration execution
- Customer responsible for data backup and integrity validation
- Standard migration paths and supported tooling apply
- Phased migration approach acceptable to customer
- Customer handles SAN zoning and host-side remediation

What Happens if Dependencies Are Missing

If required inputs or prerequisites are not met, delivery may be paused until gaps are resolved. Delays caused by unmet dependencies may affect overall timelines.



Exit Criteria

- The service is complete when all in-scope data has been successfully migrated from source to destination storage, validated for integrity, and confirmed accessible to applications and users.
- This includes completion of migration scoping, source environment discovery, migration design, phased execution with wave-based cutover, and comprehensive testing at each stage.
- The destination environment must be validated through pre- and post-migration testing, with parallel environment support maintained throughout the transition to ensure business continuity.
- The engagement concludes with final cutover execution, data integrity verification, project closeout documentation, and knowledge transfer enabling the customer team to operate the new storage platform.

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