

VCF Upgrade (5.2 to 9.0) — Service Brief

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Service Identification

- Service Name: VCF Upgrade (5.2 to 9.0)
- ISV Name: Broadcom
- Product Name: VMware Cloud Foundation
- Service Family: Platform Lifecycle Management
- Service Type: Outcome
- Service Code: BC004



What This Service Does

Upgrade an existing VMware Cloud Foundation 5.2 environment to a modern 9.0 release.

This service plans and executes a cross-generation VMware Cloud Foundation upgrade from version 5.2 to a supported 9.0 release. It addresses architectural, compatibility, and lifecycle differences between major VCF generations to transition the environment to a current, supportable platform. The service focuses on platform continuity and risk management and does not include platform redesign, application modernization, or Day-2 operational tooling.

What This Service Does Not Do

- Platform redesign or re-architecture beyond supported upgrade requirements
- Application modernization, refactoring, or remediation
- Deployment of VCF Operations and Automation, Avi, or additional platform services
- Workload migration
- Introduction of new operating models or governance frameworks

When This Service Is Appropriate

- End-of-support already reached for VCF 5.2
- Inability to apply required security or platform updates
- Vendor guidance mandating major version transition

When This Service Is Not Appropriate

- Expectation of a rapid or low-effort upgrade comparable to in-family upgrades
- Desire to redesign or modernize the platform as part of the upgrade
- Lack of clarity or agreement on acceptable maintenance windows
- Unwillingness to accommodate structured planning and validation phases

Required Customer Inputs

- Operational VMware Cloud Foundation 5.2 environment
- Documented and supported upgrade path from VCF 5.2 to target 9.0 release
- Compatible hardware, firmware, and drivers for VCF 9.0
- Valid VMware Cloud Foundation license entitlements for the target release
- Administrative access to VCF management components
- DNS, NTP, and certificate services available and correctly configured

Outputs Produced

- Assessment of current VCF 5.2 environment and upgrade readiness
- Planning and sequencing of a supported cross-generation upgrade path
- Execution of major version transition to a supported VCF 9.0 release
- Validation of core platform services following upgrade completion
- Structured coordination to manage increased complexity and risk

Available Variants

BC004-S

4-6 weeks

Price: \$84,250

Low-complexity cross-generation VCF upgrade where the existing environment is largely aligned with supported transition paths and requires limited remediation to reach a viable upgrade state.

BC004-M

6-9 weeks

Price: \$170,600

Moderate-complexity cross-generation VCF upgrade requiring targeted remediation and careful sequencing to address architectural and lifecycle differences between platform generations.

BC004-L

9-14 weeks

Price: \$309,600

High-complexity cross-generation VCF upgrade requiring extensive remediation, sequencing, and risk management to safely transition a legacy environment to a current supported platform.



Notes

Variants represent **scope or complexity**, not staffing.

Duration is indicative only and must not be used as a sizing proxy.

All prices USD.

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