

Cortex Cloud Security Resident — Service Brief

Last updated: 2026-02-24

Service Identification

- Service Name: Cortex Cloud Security Resident
- ISV Name: Palo Alto Networks
- Product Name: Cortex Cloud
- Service Family: Security Operations Staffing
- Service Type: Resident
- Service Code: PA-CC-RES



What This Service Does

Provide embedded cloud security expertise to support and optimize deployed Cortex Cloud capabilities.

This service provides an embedded cloud security specialist who works alongside customer teams to support, extend, and optimize Cortex Cloud capabilities already in use. The resident assists with configuration refinement, tuning, troubleshooting, and advisory work across cloud posture, runtime security, and application security based on evolving customer priorities. This service is intentionally flexible and capacity-based, designed to augment internal teams rather than deliver fixed outcomes or replace structured deployment services.

What This Service Does Not Do

- Initial end-to-end deployment of Cortex Cloud
- Replacement for foundational deployment services
- Managed detection and response
- Guaranteed remediation or outcomes
- Custom development or integrations
- Fixed-scope delivery

When This Service Is Appropriate

- Completion of initial cloud security deployment
- Increase in alert volume or noise
- Expansion of cloud workloads or security scope
- Need for ongoing security expertise without adding permanent headcount

When This Service Is Not Appropriate

- No Cortex Cloud capabilities deployed
- Expectation of structured, outcome-based deployment
- Desire for fully managed security operations
- Expectation that the resident defines initial security architecture

Required Customer Inputs

- Active Palo Alto Cortex Cloud environment or initiatives
- Access to relevant platform components and documentation
- Customer availability for direction, review, and decision-making
- Appropriate tooling and access permissions

Outputs Produced

- Operational support for deployed Cortex Cloud capabilities
- Configuration refinement and tuning
- Troubleshooting and advisory support
- Knowledge transfer across posture, runtime, and application security

Available Variants

PA-CC-RES-3M

13 weeks

Price: \$117,000

Embedded Cortex Cloud security resident for a three-month term providing customer-directed operational support across deployed posture, runtime, and application security capabilities.

PA-CC-RES-6M

26 weeks

Price: \$234,000

Embedded Cortex Cloud security resident for a six-month term providing customer-directed operational support across deployed posture, runtime, and application security capabilities.



Notes

Visit entelligence.com/capabilities to learn more.

All prices USD.